

RONALD  
MCDONALD  
HOUSE CHARITIES  
OF NORTHWEST  
OHIO

SPECIAL  
POINTS OF  
INTEREST:

- Private bedrooms & baths
- Fully –equipped kitchen
- Food
- Laundry facilities on site
- Computer, WI-FI and fax access
- Walking distance to TCH & DYS
- Caring staff & Volunteers
- No cost, but donations appreciated

WHO CAN  
REFER YOU

DOCTOR

NURSE

SOCIAL WORKER

ANOTHER FAMILY

ANOTHER RMH

PHONE

419-471-4663

FAX

419-479-6961

# RONALD MCDONALD HOUSE KEEPING FAMILIES CLOSE

## For families who travel to DYS seeking medical care for their children

## Amenities



## How to stay at the Ronald McDonald House

You must live outside the Toledo city limits. (If you live within the Toledo city limits you may be a day guest.) You must have a dependent child being treated at an area medical facility, or have an appointment with a local physician.

Fill out the attached referral and registration form and ask your child's nurse, doctor or social worker to fax it the Ronald

McDonald House on your behalf.

We do not take reservations, but you can request a room and we will do our best to accommodate you and your family.

**Serving Families**

**24 hours/day**

**7 days a week, 365 days a year**

**3883 Monroe St. Toledo, OH 43606**

**WWW.RMHCTOLEDO.ORG**



**Ronald McDonald  
House Charities®**  
Northwest Ohio



Ronald McDonald House Charities® Northwest Ohio

Ronald McDonald House Charities of Northwest Ohio (RMHC)

**Registration and Referral Form**

Please complete this registration form to become a guest at RMHC. When completed, have your child's nurse, social worker and/or attending physician fax or email this to the Manager on Duty at **FAX: 419-479-6961** or **Email: [referrals@rmhctoledo.org](mailto:referrals@rmhctoledo.org)**.  
**Please call 419-471-4663 ext.6104 PLEASE PRINT CLEARLY, THIS WILL BE PART OF YOUR PERMANENT FILE**

Date: \_\_\_\_\_ Date Room Needed: \_\_\_\_\_ Day Guest Only: \_\_\_\_\_ Home hospital/physician: \_\_\_\_\_

Referred by: \_\_\_\_\_ Phone: \_\_\_\_\_

Have you stayed at this Ronald McDonald House before?  Yes  No  
 Will everyone staying at the House be over 18?  Yes  No  
 Does everyone staying at the house live outside the city of Toledo?  Yes  No

1. Mother/Guardian Name: \_\_\_\_\_ Relationship to patient: \_\_\_\_\_  
(First, MI, Last)  
 Date of Birth: \_\_\_\_\_ Home Address : \_\_\_\_\_  
 City/State/Zip \_\_\_\_\_ County \_\_\_\_\_

2. Father/Guardian Name: \_\_\_\_\_ Relationship to patient: \_\_\_\_\_  
(First, MI, Last)  
 Date of Birth: \_\_\_\_\_ E-mail address: \_\_\_\_\_  
 Cell Phone: ( ) \_\_\_\_\_ Alternate Phone: ( ) \_\_\_\_\_

Patient Name: \_\_\_\_\_ Age: \_\_\_\_\_ Date of Birth: \_\_\_\_\_ Gender: M \_\_\_ F \_\_\_  
 Medical Facility: \_\_\_\_\_ Department \_\_\_\_\_ Diagnosis \_\_\_\_\_

**ADDITIONAL GUEST INFORMATION**

Arrival	Name (First, MI, Last)	Date of Birth	Relationship to patient

**RMHC OFFICE USE ONLY**

P/G1: \_\_\_ Accepted \_\_\_ Not Accepted P/G2: \_\_\_ Accepted \_\_\_ Not Accepted  
 Guest 3: \_\_\_ Accepted \_\_\_ Not Accepted Guest 4: \_\_\_ Accepted \_\_\_ Not Accepted  
 Date/time referral received: \_\_\_\_\_ Family Contacted: \_\_\_\_\_  
 Wait list begin: \_\_\_\_\_ Wait list end: \_\_\_\_\_  
 31 bag given: \_\_\_\_\_ Special needs: \_\_\_\_\_  
 Notes: \_\_\_\_\_  
 \_\_\_\_\_  
 Manager: \_\_\_\_\_ Date: \_\_\_\_\_

1/26/2017

RMHC strives to ensure the physical and emotional comfort and safety of all our guests. Because it is our mission to create a homelike environment, RMHC reserves the right to refuse admittance to anyone who is either currently on probation or parole or has been convicted of any of the following, which includes but is not limited to: (1) a crime of violence, (2) a crime of theft, (3) a crime of domestic violence, (4) a crime against a child and/or an open child protective services case, (5) a crime involving illegal drugs, or (6) a felony of any kind. We also reserve the right to refuse admittance to any one required to register on the Ohio or National Registered Sex Offender Registry.

Everyone over the age of 18 wishing to stay at the House must agree to a criminal background check. If you refuse to agree to a criminal background check you will be denied admission to RMHC.

Has any family member recently been exposed to any infectious disease or running and undiagnosed fever? \_\_\_Yes \_\_\_No

For health and safety purposes, as well as to confirm that guest rooms are maintained properly, Ronald McDonald House Charities reserves the right to conduct room inspections. There is no expectation of privacy (RMHC or personal) brought into the house. Two staff members and/or volunteers will conduct room inspections (announced or unannounced) on at least a weekly basis. Additionally, you are responsible for securing your personal property at all times. When away from your assigned room you should not leave cash or other valuables in the room. Guests shall not bring offensive, inappropriate or illegal property onto the premises at any time.

**If any violation of House rules is identified, the House reserves the right to require correction within 24 hours or immediately terminate the guest's stay.**

It costs over \$100 per night, per room, to operate the Ronald McDonald House program. To support the ongoing operations of the House, we encourage, but do not require, guests to make a donation of \$10 per night, or whatever they are able, in order to continue the House operations for future guests. However, no family is ever turned away due to their inability to contribute. Please discuss any questions with the Guest Services Manager.

**CONFIDENTIALITY AND EXCHANGE OF INFORMATION**

In order to serve you and other families in the fairest manner possible, the Staff of Ronald McDonald House Charities of Northwest Ohio may find it necessary to obtain and exchange information with care providers. This information includes medical, social and demographic information that is classified as Protected Health Information (PHI) per the Health Insurance Portability Act of 1996 (HIPAA). These communications are via telephone or fax. These communications are limited to what is necessary to verify there is a clinical need for your family to stay at Ronald McDonald House (RMH) and to help assure that RMHC of NWO is making good decisions regarding utilization of RMH space and resources. This information is also used for the purpose of maintaining a safe environment for guests staying at RMH. Your privacy is important to us. Information obtained by RMHC of NWO will not be released to other families staying ant RMH, nor will it be sold or exchanged with third parties.

**AGREEMENT AND SIGNATURE**

***By signing this form, you understand and agree that care providers are authorized to provide medical, social and demographic information, for the purposes as described above, to Ronald McDonald House Charities of Northwest Ohio. You certify that you are at least 18 years of age, and you further understand and agree that this Agreement applies to the signer and all members of the signer's family for all current and future visits and stays at the Ronald McDonald House of Northwest Ohio. I agree to abide by all RMHC policies for the duration of my stay. I understand that failure to do so can result in my (and/or family members and guests) removal and future guest privileges revoked. I further accept all responsibility for any damages caused to RMHC (its property and contents) or another individual's (property and contents) by me, my family and/or my guests.***

Parent or Guardian 1. \_\_\_\_\_ Ethnicity: \_\_\_\_\_ (optional)

Parent or Guardian 2. \_\_\_\_\_ Ethnicity: \_\_\_\_\_ (optional)

Guest 3. \_\_\_\_\_ Ethnicity: \_\_\_\_\_ (optional)

Guest 4. \_\_\_\_\_ Ethnicity: \_\_\_\_\_ (optional)